# ADEPT

5th National Traffic Managers' Conference Thursday 5th October, 2023

## PREPARING, DELIVERING AND MANAGING RESILIENT ROAD NETWORKS

Northampton Saints Rugby Club

Conference kindly supported by









Geospatial Commission



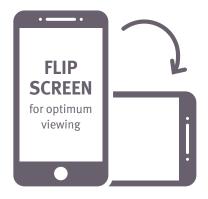
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## Welcome to Northampton and this year's ADEPT National Traffic Managers' Conference



Our fifth conference is a significant milestone and five years in, it's exciting to still be here.

In that time, we have explored many aspects of our role including the wider social, environmental and internal factors of our work, as well as strengthening our links with partners, including the Department for Transport.

This conference almost brings us full circle as we return the focus back to the fundamentals of traffic management.

This year, we find ourselves in a cost of living crisis. When our communities struggle, they look to their local authorities for support. This in turn means increasingly difficult decisions have to be made and, inevitably, essential services come under renewed pressure.

These pressures are more intense but they are not new, we have been dealing with strained budgets, increasing demand and new obligations for over a decade. However, when combined with global uncertainties and the rapid pace of change, it's obvious we need to reframe our priorities. This year's conference, **Preparing, delivering and managing resilient road networks**, aims to explore a different perspective.

Resilience has to be our mantra. Resilient road networks are central to the continued social, economic, environmental and wellbeing of our nation, so the question becomes: how do we maintain and enable road networks that can continue to operate despite climate change, increasing backlogs and rapid technological change?

(continued...)

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We are dealing with more infrastructure failures due to ever-changing weather conditions. We have traffic signals still running on outdated halogen lamps instead of LED, and of course, there are the enduring maintenance backlogs. These are all compounded by the need for increased active travel adding more miles to the network.

In our technological age greater resilience comes from being able to manage and validate data. With so much information coming at us from so many sources, technology and tech companies can help us develop secure solutions and secure environments. New partners drive us to find new responses but we can also rely on the products we know won't let us down. Whether we're working with partners like our sponsors one.network and AppyWay, using data to achieve a greater understanding of our networks, or with National Highways and StarTraq to deliver services, having confidence in the tools we use is key.

Our sessions today are focused on change - how we can prepare for, deliver and manage the challenges ahead. A grand state occasion disrupts normal traffic management for days at a time, but everything we learn from major events can increase our resilience and ability to adapt. From decarbonisation to new regulatory powers, EV infrastructure to changing kerbsides, we examine new systems and approaches.

Finally, I would like to thank Roads and Local Transport Minister Richard Holden MP for introducing the conference. I would also like to thank our loyal sponsors, for their continuing support; our speakers and contributors for sharing their knowledge and experience, and of course, you, for taking the time to be here.

Mark Corbin, Chair of the ADEPT National Traffic Managers' Forum.



## **CONFERENCE PROGRAMME**

#### 09:30 Registration

#### 10:00 Welcome from the Chair

Ann Carruthers, Chair, ADEPT Transport & Connectivity Board / Director of Environment & Transport, Leicestershire County Council

#### 10:05 Welcome address

*Richard Holden, Parliamentary Under Secretary of State (Roads and Local Transport), Department for Transport* 

#### 10:15 Session 1: Preparing for change - 'Diversion ahead'

*Chair: Mark Corbin, Chair, ADEPT National Traffic Managers Group / Director of Network Resilience, Transport for West Midlands* 

- Road network resilience in the face of the changing climate Dr Hugh Deeming, HD Research
- The link between criminality and KSIs Marc Clothier, Chief Superintendent, National Police Chiefs' Council

Q&A / discussion

#### 11:05 **Session 1: part 2**

• Protecting the physical & digitally engineered world UK Government Security Advisor

Q&A

12:05 **Lunch** 

Continued...

#### **Delivering sustainable events**

ADEPT works hard to provide a high-quality event whilst seeking to minimise the environmental impact. Here are some of the improvements we have made at this year's event:

- The printed conference programme has been reduced in size, using 80% less paper.
- The full speaker programme is now in a digital format.



#### 13:05 Session 2: Delivering change - Infrastructure challenges

Chair: Ann Carruthers

- On-street EV charging infrastructure what is working and what is not? Andrew Larkham, Head of LEVI Commercial Delivery, Office for Zero Emission Vehicles
- Digital traffic orders, the key to unlocking infrastructure changes Matt Terry, Commercial Director AppyWay
- Going big on buses

*Dr David Land, Head of Strategic Transport and Infrastructure, Cheshire West* & Chester Council

• Active Travel Brian Deegan, Director of Inspections, Active Travel England

Q&A / discussion

14:20 **Refreshments** 

- 14:35 **Session 3: Managing Change Tools & techniques in traffic management** Chair: Carol Valentine, Business Innovation and Technology Manager -Highways and Transportation, Kent County Council
  - The past five years: Looking back and forecasting from the historic traffic management data Simon Topp, Chief Commercial Officer, one.network
  - Managing disruptive events: QEII Funeral and the King's Coronation Jason Diffenthal, Surface Events Lead, Transport for London
  - Implementing the Traffic Management Act Part 6 early learnings and experiences

Rob Shoebridge, Civil Enforcement and Parking Services Manager, Derby City Council

Q&A / discussion

- 15:25 Closing remarks
- 15:30 Conference close

Mentimeter code **1917 0047** 

Go to **www.menti.com** to submit a question - use Mentimeter code **1917 0047** 

## **CONFERENCE SPEAKERS**



#### **ANN CARRUTHERS**

Ann Carruthers is Chair of the ADEPT Transport & Connectivity Board and Director of Environment and Transport for Leicestershire County Council responsible for all highways, transport, environment and waste services.

Before joining Leicestershire County Council, Ann worked with a number of local authorities across Scotland and England covering the highways, transport, environment and growth agendas. This included working with Edinburgh City Council developing their congestion charging and tram projects and Kent County Council in dealing with the issues posed by Operation Stack, a potential new UK hub airport, and engaging Government in an innovative Growth and Infrastructure Framework. Ann also spent a number of years as National Travel Demand Manager with Transit New Zealand responsible for introducing sustainable transport options and new ways of working across New Zealand's state highway system.

Ann is a Fellow of the Chartered Institute of Highways and Transportation, a member of the Highways Sector Council, and Chair of Midlands Highway Alliance+.



#### **RICHARD HOLDEN**

**Richard Holden was appointed Parliamentary Under Secretary of State** at the Department for Transport on 28 October 2022. He was elected as the MP for North West Durham in 2019.

Richard served on the Public Accounts Committee from 2019-2021 and on the European Statutory Instruments Committee until his appointment. He has been part of UK parliamentary delegations to international bodies for democracy, such as the Council of Europe and the Inter-Parliamentary Union. He was a parliamentary private secretary to DCMS, then briefly at DfT and DIT.

Before joining the government, Richard was involved in several campaigns, including leading parliamentary effort to ban hymenoplasty and so-called virginity testing, for which he was given the 'true honour' award by IKWRO. Richard also actively led on the campaign for lower duty on draught beer, being awarded 'Parliamentarian of the Year' by the All-Party Parliamentary Groups (APPG) on pubs.

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## **SESSION 1**

#### Preparing for change - 'Diversion ahead'



#### **MARK CORBIN**

Mark Corbin has over 25 years' experience working in the Automotive and Highways sectors.

He is the Director of Network Resilience at Transport for West Midlands (TfWM), and chair of the ADEPT National Traffic Managers' Forum.

Mark leads a team within TfWM collaborating and working with multiple organisations including the seven local authorities in the West Midlands, Department for Transport, National Highways, HS2, Network Rail and others, keeping residents, businesses and visitors informed of transport disruption helping them to plan journeys and keep moving.

He is recognised nationally by his colleagues as an innovator and a genuine collaborator, seeking to make things happen with a holistic approach.



#### **HUGH DEEMING**

Dr Hugh Deeming is a research consultant whose professional interests focus on understanding 'community resilience' and how it can be applied to strengthen UK civil protection/resilience institutions.

In 2015, his recognised expertise in these fields led to Hugh being commissioned to review Cumbria's response to Storm Desmond and in 2017 to his becoming a Panel member of the Kerslake review into the Manchester Arena attack. This experience directly informed DfT's decision to commission Hugh to review broader highway sector learning from its exposure to extreme-weather events (2015-2020). The report with its 28 recommendations was accepted by DfT and published in November 2021.

Hugh has an ongoing interest in exploring ways to embed effective multi-agency working across the UK emergency-responder community. He has been working with John Lamb (LGTAG), DfT and the IHE to strengthen highway sector competencies in the delivery of multi-agency Integrated Emergency Management (IEM). Hugh and John are also working with others to develop a state-of-the-art highways Rapid Impact Assessment tool (Stormchain®), the need for which was directly identified during his sector reviews.



#### **MARC CLOTHIER**

Chief Superintendent Marc Clothier is Head of National Roads Policing Operations, Intelligence, and Investigations. Marc has been a police officer in Sussex for just over 26 years starting his career as a probationer in the seaside town of Bognor Regis in 1997.

After a short period of time in response policing Marc followed his passion and joined traffic at Shoreham and spent the next 10 years progressing to Inspector whilst gaining a range skills and experience in Roads Policing. Since then, he has worked in a variety of different roles across the force, recently being involved in the Sussex response to Covid and prior to his current role as the Gatwick Airport Commander and Head of Firearms for Surrey and Sussex.

Marc joined the National Roads Policing portfolio in April this year as the head of the Operations, Intelligence and Investigations working group, his primary objective being to work with others to deliver the National Roads Policing Strategy at a tactical level. Alongside this he maintains his involvement in operational policing as part of the gold cadre in Sussex.

Outside of work to maintain fitness and obtain his regular adrenalin fix Marc will often be found riding his bike on the South Downs or when most people are sheltering indoors from the storm, he will be windsurfing off the south coast!



## **SESSION 2**

#### Delivering change - Infrastructure challenges



#### **ANDREW LARKHAM**

Andrew has had an eclectic career spanning sales, procurement, the tech sector, software engineering, research and now government.

After his economics degree, he enrolled in a master's in Environmental Technology and then worked for a procurement consultancy.

Andrew moved on to join the environment team at Hewlett-Packard and completed a PhD at the University of Surrey in the Department for Computer Science examining the impact of carbon taxes on ICT procurement using Agent Based Modelling.

During his rehabilitation following a serious illness Andrew joined the Civil Service in roles at the DIT and the DCMS. He is now the Head of the Local EV Infrastructure Fund Commercial & Delivery Team for the Office of Zero Emission Vehicles in the DfT.



#### **MATT TERRY**

Matt has extensive experience in supporting local authorities and organisations in deploying cutting edge technology solutions to reduce carbon emissions and increase the adoption of sustainable mobility solutions.

AppyWay's Traffic Suite is leading the revolution in digital kerbside solutions helping local authorities to realise decarbonisation strategies through efficient management of traffic regulation orders.

Go to **www.menti.com** to submit a question - use Mentimeter code **1917 0047** 



#### **DAVE LAND**

Dave is Head of Strategic Transport and Infrastructure at Cheshire West and Chester Council.

Following his PhD studies at the University of Bristol and Durham University, Dave joined the Commission for Rural Communities as

a Senior Policy Adviser. Freelance consulting roles and a period at the Office for National Statistics followed, before Dave joined Oxfordshire County Council's transport department in 2017.

He was a Principal Transport Planner at Gloucestershire County Council until May 2023 when he joined Cheshire West & Chester Council. Dave is also a Research Director at Just Ride the Bike.



#### **BRIAN DEEGAN**

Brian Deegan is the Director of Inspections at Active Travel England.

Brian is one of the UK's leading experts in active travel design and helped write the 'Cycling Level of Service' and 'Healthy Street Check for Designers', as well as co-authoring 'London Cycling Design

Standards' and the 'EU Cycling Strategy'.

He is currently heading a team of inspectors ensuring design quality on several billion pounds of government investment in active travel infrastructure.

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## **SESSION 3**

#### Managing Change - Tools & techniques in traffic management



#### **CAROL VALENTINE**

Carol is an experienced local government manager working for Kent County Council, with a background in change management, diversity, economic development, and highways.

Carol is currently the Highways Business Innovation and Technology Manager in the Highways and Transportation Department (H&T).

From 2019 to early 2022 Carol programme-managed a successful innovation project, Live Labs, in partnership with Amey plc and funded by DfT and ADEPT. The project supported the use of digital technology in H&T and developed a wide range of innovation trials in highways service delivery including the development of an insight's digital platform, materials testing graphene in asphalt and the deployment of sensor and drone technology.

Carol is now leading on digital and innovation projects across the highways department and more widely across the council. She sits on the LCRIG board and is Chair of the National Winter Research Group (NWSRG).



#### **SIMON TOPP**

Simon has over 15 years' experience working for technology companies providing innovative solutions to the highways sector. In this time he has worked with hundreds of road agencies, from local up to national level, and across over 10 countries.

He has taken part in national working groups covering asset management through and traffic management, ultimately helping provide direction to the industry in the adoption of technology and data standards.

As Chief Commercial Officer, he is responsible for the ongoing growth of one.network.

Go to www.menti.com to submit a question - use Mentimeter code 1917 0047



#### **JASON DIFFENTHAL**

Jason has worked for Transport for London in the operational Control Centre since its inception in 2003. Jason has extensive real-time operational experience of London's transport system having worked in numerous roles within the control centre.

With over 15 years of event planning and delivery experience, Jason utilises his knowledge and experience to lead his team on the planning for all the major on-street events that come to London. His portfolio also includes the major venues like Wembley and Twickenham stadiums as well as leading TfL's ceremonial event planning around the Queens Platinum Jubilee celebrations and Kings Coronation.

He and his team are responsible for Industrial Action strike planning, working with stakeholders across TfL to pull the operational planning together. His team is also responsible for assessing and permitting all filming applications on the Transport for London Route Network as well as working closely with the Metropolitan Police on all demonstration and protest planning.

Jason regularly fulfils the role of Duty Silver Commander as part of the TfL Incident Management Framework, ensuring tactical and operational plans are in place to deal with real time incidents as well as planned events.



#### **ROB SHOEBRIDGE**

Rob Shoebridge joined Derby City Council in 2006 when Civil Parking **Enforcement was introduced.** 

Prior to working for the council, Rob worked for Derbyshire Constabulary in the police prosecutions team within the Crown Court

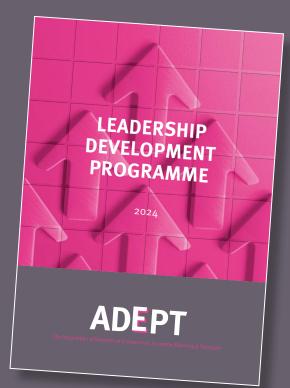
Support Unit, latterly managing the Central Summons Unit handling offences dealt with under the summons procedure.

During his 12 years with the council, Rob has been instrumental in introducing a team that has won two British Parking Awards, implementation and delivery of moving traffic enforcement, and delivering a commercial model where Derby City Council provides digital enforcement solutions for other councils.

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## It's never been a more exciting or challenging time to be a place leader!

ADEPT's Leadership Development Programme is a unique opportunity for aspiring Directors of Place who want to move beyond their own specialisms to become future leaders.



In partnership with SOLACE (Society of Local Authority Chief Executives), ADEPT's inspirational programme has been designed specifically to explore how place leadership is evolving in a post-Covid landscape, where climate change and levelling up are at the forefront of local and national agendas.

To become a place leader, constantly balancing strategic priorities with the provision of day-to-day services, requires skilled leadership and the ability to bring a broad, cross-sector approach to the role.

The programme has been created for people currently in a Tier 3 or 4 senior leadership role. We are looking for applicants with ambition to make a difference to their places, their organisations and to ADEPT itself our Leadership Team of the future.

We are welcoming applications for 2024

Working with colleagues, place directors, course leaders and guest speakers, the programme will give you the opportunity to:

- Use time away from demanding roles to reflect on yourself as a leader
- Explore how to move from being a specialist / expert to a leader of place
- Build on previous leadership and management training
- Develop new skills, debate issues and explore challenges

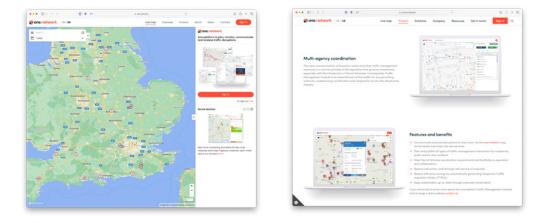
For more information or to apply, please email <u>secretariat@adeptnet.org.uk</u>

## **HEADLINE SPONSOR**



one.network is the connected road management platform that unites highway authorities, utilities and the public.

We're on a mission to transform road operations by empowering those responsible for managing and maintaining our roads with tools that enable them to collaborate seamlessly and share live, accurate information about road events with every stakeholder.



one.network provides the essential tools to keep traffic moving and minimise the environmental and safety impacts caused by activities on our roads. With our platform, traffic operations teams influence road user behaviour and actively improve journeys by transmitting live updates to sat-nav services and connected vehicles.

With over 20,000 daily operational users and many millions of public citizens and road users relying on the platform, one.network underpins traffic operations across the UK, helping authorities prioritise safer roads and smarter journeys.

For more information visit our stand or go to one.network

## **ASSOCIATE SPONSOR**



AppyWay exists to help cities decarbonise from the kerb up. We're on a mission to elevate the kerb from static cement to a dynamic source of power for a more sustainable future.

We've built the largest digital version of the UK's kerbside - the most accurate, standardised and interoperable there is.

Our platform of management tools, data, APIs, and payment solutions provides functional kerbside solutions. Local authorities can easily manage and monetise the kerbside to create better public spaces whilst futureproofing their assets for years to come. <u>Click HERE for more information</u>.

## LUNCH SPONSOR



We are the publicly funded, government-owned company that plans, designs, builds, operates and maintains England's motorways and major A-roads.

As well as managing one of the most advanced - and safest - road networks in the world, we provide information and assistance for the millions of people who use our roads.We know we play a vital part in everyone's life every day, whether they use our network or not. We enable work journeys and home deliveries, visits to friends and family, holidays, and the movement of the goods and services that we all depend on. Our priorities are safety, customers and delivery. <u>Click HERE for more information</u>.

## **EXHIBITORS**



Brightly, a Siemens company, is the global leader in intelligent asset management solutions, enabling organisations to transform the performance of their assets.

Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. <u>Click HERE for more information</u>.



StarGo is a cloud-based software application for managing highway licences and permits, including skips, crossovers, TTROs, scaffolding, highways searches and Section 50s. StarGo interfaces with Street Manager via API.

StarGo consists of a smartphone-compatible portal for applications and renewals, back-office software to manage the application process, and an enforcement app for Highways Inspectors to check the validity of licences in the field. Applicants receive automated emails and reminders to help improve compliance and renewal rates. <u>Click HERE for more information</u>.



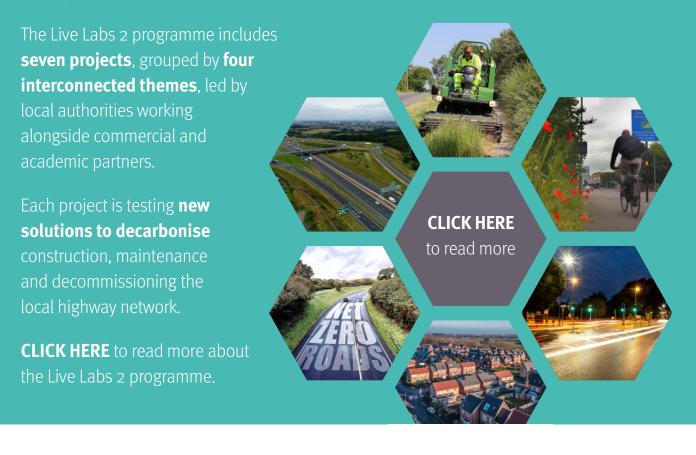
The Geospatial Commission is building a digital map of underground pipes and cables that will revolutionise the way we install, maintain, operate and repair our buried infrastructure - the National Underground Asset Register (NUAR).

The emerging service is improving the efficiency and safety of underground works by providing secure access to privately and publicly owned location data about the pipes and cables beneath our feet. The digital map gives planners and excavators standardised access to the data they need, when they need it, to carry out their work effectively and safely. It also includes features to keep data secure and improve its quality over time. Further information, including how to access and use the MVP, and its key features, can be found on our NUAR page. <u>Click HERE for more information</u>.





A three-year, UK-wide £30m programme funded by the **Department for Transport**, Live Labs 2 focuses on how to **decarbonise local highways** infrastructure and assets to support the transition to **net zero carbon** local roads.



### Remember, remember the 16th & 17th November!

Don't miss our biggest event of the year! AUTUMN CONFERENCE

Venue: Crowne Plaza, Nottingham - CLICK HERE to book now

## **CONFERENCE DELEGATE LIST**

First Name	Last Name	Organisation
Joel	Abbey	one.network
lan	Ackerman	Hampshire County Council
Chris	Ames	Highways Magazine
Martin	Barnes	Wakefield Council
Mike	Barnett	Leicestershire County Council
Hannah	Bartram	ADEPT
Ralph	Bates	Clearview Intelligence
Ashley	Behan	Lincolnshire County Council
Lee	Bennett	Symology
Ali	Bolat	London Borough of Waltham Forest
Carol	Brennan	Wakefield Council
Elaine	Butler	Wiltshire Council
Phil	Cameron	Gloucestershire County Council
Ann	Carruthers	Leicestershire County Council
Mike	Carter	Matchtech
Robert	Clayton	Sheffield City Council
Alex	Cliff	Norfolk County Council
Marc	Clothier	National Police Chiefs' Council
Darren	Coffin-Smith	North Somerset Council
Mark	Corbin	Transport for West Midlands
Martin	Cosgrove	Morrison Water Services
Paul	Crick	Essex County Council
Aaron	Croucher	Alchera Technologies
Alex	Crump	Devon County Council
Andy	Cryer	Leicestershire County Council
Marc	Cutler	Dorset Council

First Name	Last Name	Organisation
Paul	Darlow	Portsmouth City Council
Andrew	Davenport	Transport for Greater Manchester
lan	David	GeoSpatial Commission
Julie	Day	West Sussex County Council
Brian	Deegan	Active Travel England
Hugh	Deeming	HD Research
Marcus	Dias	
Jason	Diffenthal	Transport for London
Solomon	Disekpobagha	London Borough of Redbridge
Sean	Dowding	National Highways
Mufu	Durowoju	Liverpool City Council
Neil	Edwards	Kent County Council
Anthony	Ferguson	Department for Transport
Paul	Fermer	Oxfordshire County Council
Steven	Flynn	Portsmouth City Council
Brian	Foxton	London Borough of Hackney
Kealie	Franklin	Artsm
Nick	Gardiner	one.network
Rodney	Garnes	
Paul	Garrod	Bath & North East Somerset Council
Richard	Gilmour	Leicestershire County Council
Scott	Gow	Urban Fox - Balfour Beatty
Martin	Green	Brightly
David	Grindley	WSP
Sara	Grindley	WSP
David	Grosse	one.network
Sam	Guiver	Suffolk County Council
Sonia	Hansen	Cambridgeshire County Council

Continued...

First Name	Last Name	Organisation
Kevin	Hargreaves	Transport for Greater Manchester
Carolyn	Harris	Transport for West Midlands
Jon	Harris	Swindon Borough Council
Jo	Heynes	Essex Highways
Тоby	Hiles	Grid Smarter Cities
Richard	Hill	Arcadis
Liz	Hiskens	Leicestershire County Council
Donna	Hodgson	Kirkless Council
Adrian	Hodgson	Leeds City Council
Richard	Hollingsworth	Leicestershire County Council
Kam	Hothi	Slough Borough Council
Gareth	Hughes	Milton Keynes Council
Jon	Humble	AppyWay
Mark	Jackson	Durham County Council
Simon	Jeffrey	Local Government Association
Matthew	Jezzard	Surrey County Council
Chris	Jowett	StarTraq
Imran	Kazalbash	London Borough of Havering
David	Keaney	Coventry City Council
James	Kent-Winsley	Haringey Council
Arty	Kerton	Matchtech
Samuel	Kinrade	AppyWay
Dave	Land	Cheshire West & Chester Council
Andrew	Larkham	Office for Zero Emission Vehicles
Dave	Lewin	Durham County Council
Tyler	Linton	London Borough of Hackney
Marsha	Locke	Norfolk County Council
Khuram	Mahmood	West Midlands Combined Authority

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First Name	Last Name	Organisation
Jeremy	McConkey	GeoSpatial Commission
Trevor	Merchant	East Sussex Highways
James	Merigan	StarTraq
Gary	Moreira	HS2 Ltd
Llewelyn	Morgan	Systra
Bethan	Mose	Portsmouth City Council
Sophie	Mould	AppyWay
Shantanu	Mukherjee	Saanchi Solutions
Robert	Obeney	Islington Council
Nick	Owen	Transport for London
Robert	Owen	Salford City Council
Charlene	Parkinson	Isle of Wight Council
Richard	Pearson	BCP Council
Tony	Pegrum	Royal Borough of Kensington and Chelsea
Nick	Procter	Brightly
Adam	Quieros	AppyWay
Charlotte	Redfern	one.network
Colin	Rivett	Wiltshire Council
Ethan	Robb	Matchtech
Gez	Romano	Warwickshire County Council
Wayne	Scott	Bracknell Forest Council
Rob	Shoebridge	Derbyshire County Council
Stuart	Smith	Exponential-e Ltd
Alister	Storey	Oldham Borough Council
Helen	Taverner	Southampton City Council
Matt	Terry	Арруwау
Garry	Thornton	one.network
Scott	Tompkins	Warwickshire County Council

First Name	Last Name	Organisation
Simon	Торр	one.network
Carol	Valentine	Kent County Council
Murali Krishna	Venkatraman	Mobito
Gary	Warren	Somerset Council
John	Wass	Bath & North East Somerset Council
Paul	Watkins	North Somerset Council
Jonathan	Weeks	Somerset Council
Andrew	Westwood	Brighton & Hove City Council
Sam	White	Matchtech
Colin	Whitehouse	Transport for West Midlands
Reggy	Wills	Bedford Borough Council
Mark	Wilson	Islington Council
Gary	Wood	Nottinghamshire County Council

## A date for your diary -Thursday 16th May 2024 ADEPT SPRING CONFERENCE We hope to see you there!

#### Visit us online at **www.adeptnet.org.uk**

