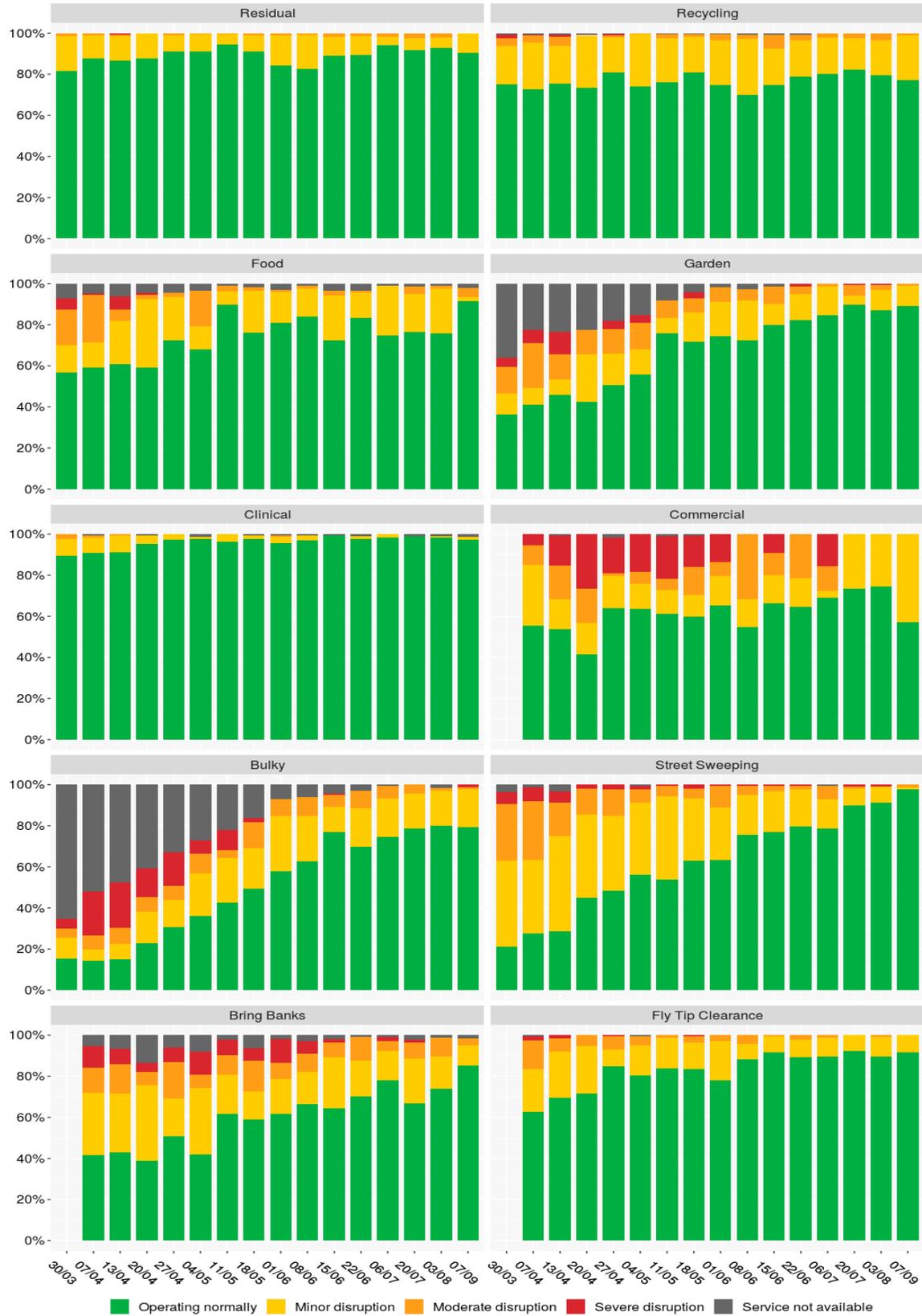


Survey Results - Week Commencing 7th September 2020

- * *Results are based on a sample of Local Authorities (LAs) taken in the W/C 7th September 2020. The sample size varies each survey and these results should be taken as a general indication of levels and trends.*
- * *Responses represent best reasonable estimates at the date and time the survey is completed, and for some Local Authorities (LAs), may be reported with a week's lag.*
- * *Although this document is not in itself an official statistics release, it and the indicators within it, have undergone a proportionate level of quality assurance.*
- * *Percentages throughout this document may not sum to totals due to rounding*

Collection Services

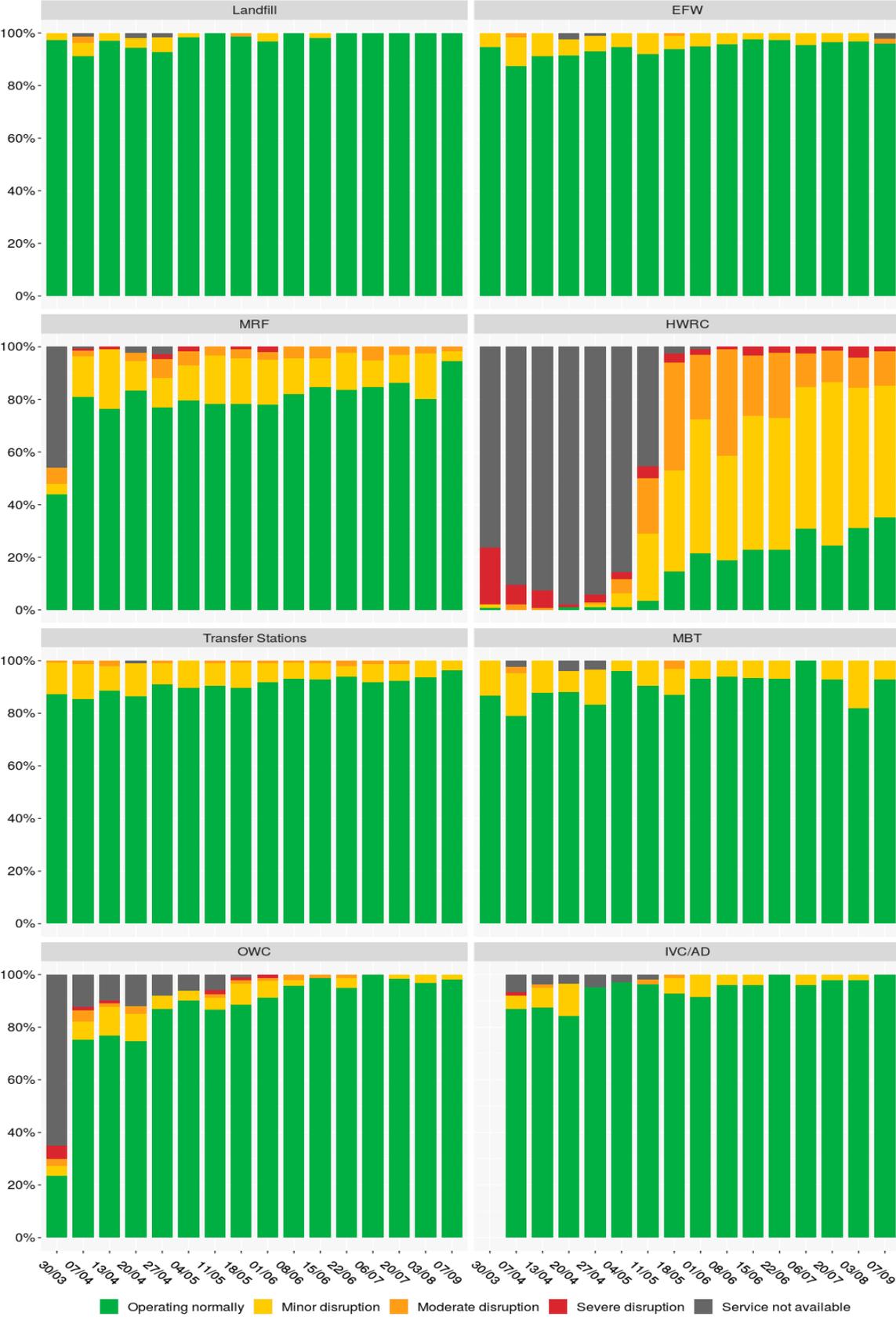


- **Residual waste:** A relatively constant picture since reporting began, the vast majority (**90%**) of Waste Collection Authorities/Unitary Authorities (WCAs/UAs) responding to our survey in the W/C 7th September 2020 who provide residual waste collections, report these to be operating as normal.
- **Recycling:** Almost four in five (**77%**) recycling collections provided are reported in the W/C 7th September by responding authorities to be operating as normal. This percentage is slightly lower than in the last survey. Minor disruption is reported by **22%** of responding authorities, while **1%** report moderate levels of disruption. Levels of disruption to recycling collection services have been consistently greater than for residual collection services.
- **Food waste:** Over nine in ten (**91%**) authorities responding to our survey in the W/C 7th September and who provide food waste collections, report these to be operating as normal. Just **2%** of responding authorities report their food collection services to be currently unavailable, down from **7%** in the W/C 30th March. A small proportion continue to report minor or moderate disruption however, (**2%**) and (**4%**) respectively.
- **Garden waste:** **89%** of garden waste collection services are reported to be operating as normal in the W/C 7th September, slightly up on the 87% reporting in the last survey. Of the remainder, one in ten (**10%**) of authorities report minor level of disruption to services in place. No authorities report their garden waste collection services to be unavailable in the W/C 7th September, compared to a third when reporting began in the W/C 30th March.
- **Commercial waste:** In W/C 7th September, the percentage of authorities reporting minor disruption to commercial waste collections, was over two in five (**43%**) of responding authorities. The remainder, **57%**, report commercial waste collections are operating as normal.
- **Clinical waste:** Consistently reported to be the least disrupted collection service, almost all (**97%**) clinical waste collections (generally ran in four-fifths of authorities represented in this survey) are reported to be operating as normal in the W/C 7th September. **1%** of responding LAs report this service to be unavailable.
- **Bulky collections.** Almost four in five authorities (**79%**) report that bulky waste collections are operating as normal in the W/C 7th September, with the majority of the remainder reporting minor levels of disruption.
- **Bring banks:** Up in relation to the last survey a month ago, the majority (**85%**) of responding authorities report bring banks services they provide to be operating as normal in the W/C 7th September. **10%** of authorities report bring bank services to be experiencing minor disruption, with **3%** reporting moderate disruption, while **2%** report the service is unavailable.
- **Street sweepings:** The vast majority (**98%**) of responding authorities in the W/C 7th September report street-sweeping and litter collection services are operating as normal, the highest percentage since reporting began in later March. **1%** report their street sweeping services to be experiencing minor disruption, while **1%** report moderate disruption.

- The vast majority (**92%**) of **fly-tipping clearance** collections are reported to be operating as normal in the W/C 7th September. **8%** are reported to be in operation, but with minor disruption.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Residual	90%	10%	0%	0%	0%
Recycling	77%	22%	1%	0%	0%
Food	91%	2%	4%	0%	2%
Garden	89%	10%	1%	0%	0%
Clinical	97%	1%	0%	0%	1%
Commercial	57%	43%	0%	0%	0%
Bulky	79%	18%	1%	1%	0%
Bring Banks	85%	10%	3%	0%	2%
Fly-Tip Clearance	92%	8%	0%	0%	0%
Street Sweeping	98%	1%	1%	0%	0%

Disposal Services

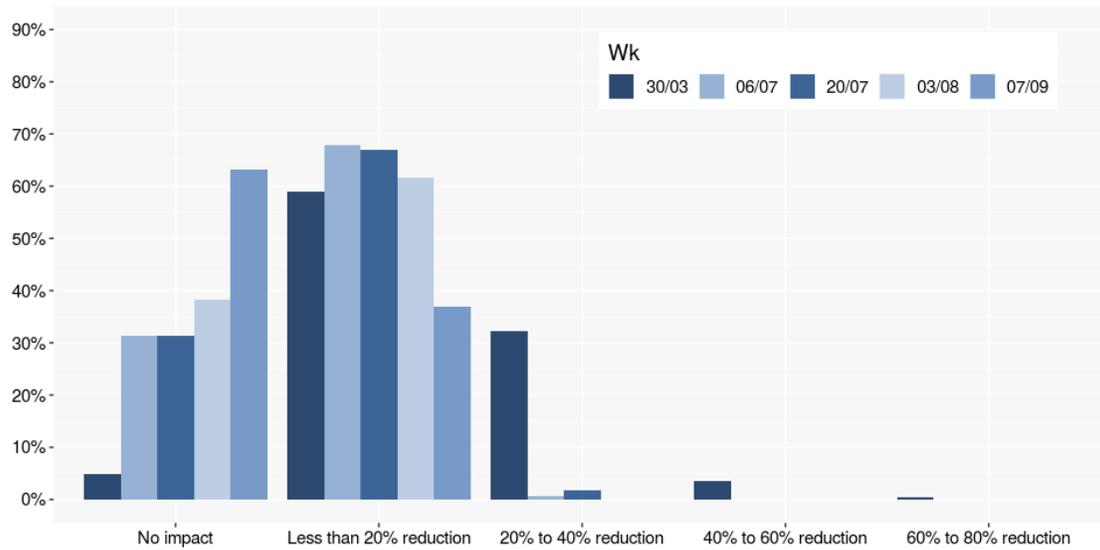


*Axis dates given as 'week commencing...'

- All **landfilling** and nearly all **Energy from Waste (EfW)** disposal services (**96%**) utilised by authorities responding to our survey in the W/C 7th September, are reported to be operating as normal. There has been a relatively consistent picture across both waste treatment methods since the W/C 30th March, though EfW has consistently been reported to have a slightly greater level of disruption across the period for reporting.
- **Material Recycling Facilities (MRFs)**: **94%** of responding authorities reported MRF services they utilise to be operating as normal in the W/C 7th September. **4%** report minor disruption to current operations, and **2%** report moderate disruption.
- **Transfer stations**: As in previous weeks, most (**96%**) transfer station services are reported to be continuing to operate without any disruption by authorities responding to our survey in the W/C 7th September.
- **Household Waste Recycling Centres (HWRCs)**: In the W/C 7th September, no authority reported their HWRCs services to be unavailable, compared to more than three in four authorities when reporting began in the W/C 30th March. Nevertheless, **50%** of responding authorities reported HWRCs they run to be experiencing minor disruption in the W/C 7th September and just over a third (**35%**) report them to be operating as normal. The situation has not changed substantially since the start of June.
- **Mechanical Biological Treatment (MBT)**: MBT services are reported to be operating as normal by the vast majority (**93%**) of the relatively small proportion of responding authorities where this is a disposal service (a fifth) in the W/C 7th September. The remainder of authorities where this is usually a provided service report experiencing minor disruption.
- **Open Windrow Composting (OWC)**: OWC services are reported to be operating as normal by almost all (**98%**) responding authorities in the W/C 7th September. No authority has reported this service to be unavailable within our survey for over three months.
- All (**100%**) **In-Vessel Composting (IVC)** and **Anaerobic Digestion (AD)** services are reported to be in normal operations by LAs responding to our survey in the W/C 7th September.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Landfill	100%	0%	0%	0%	0%
EFW	96%	0%	2%	0%	2%
MRF	94%	4%	2%	0%	0%
HWRC	35%	50%	13%	2%	0%
Transfer Stations	96%	4%	0%	0%	0%
MBT	93%	7%	0%	0%	0%
OWC	98%	2%	0%	0%	0%
IVC/AD	100%	0%	0%	0%	0%

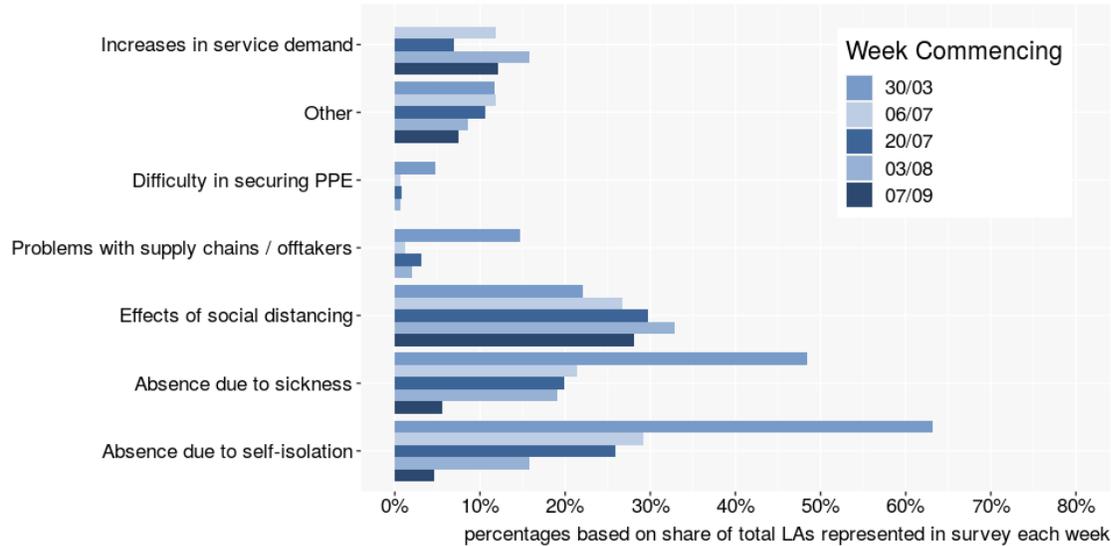
Staff Absence Levels



- In the W/C 7th September 2020, **63%** of responding authorities reported experiencing 'no impact' on operational staffing levels. This figure has increased greatly since the last survey.
- **37%** of authorities reported a 'less than 20% reduction' in staffing levels in the W/C 7th September, with no authorities reporting a '20-40% reduction' on staffing levels.
- Instances of the worst levels of disruption i.e. a greater than 40% reduction, have not been reported in a significant number for the last three months.

Reasons for Service Changes

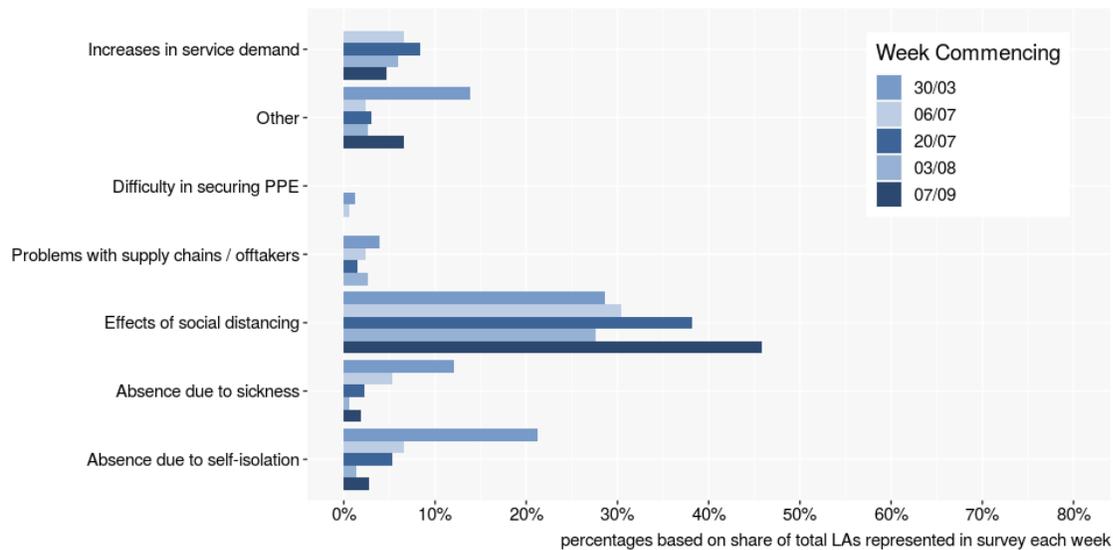
Collection



Percentages may sum to greater than 100%, as responding LAs can state more than one reason

- In the W/C 7th September, the greatest reported cause for disruption to collection services by responding authorities where disruption is arising, was the **effects of social distancing**. This was identified by **28%** of responding authorities providing waste collection services. A key issue associated with social distancing and collection services related to reduced staff numbers in the cabs of collection vehicles.
- **Major increases in demand for services** was reported as the second greatest cause of disruption to collection services in the W/C 7th September, identified by **12%** of responding authorities.
- **Other** is reported to be a cause for disruption to collection services by **7%** of LAs. Some reasons given are that new contracts or changes to services have taken place, which have led to these disruptions, not all being Covid related.
- Staff absence due to sickness was reported by **6%** of LAs who responding in W/C 7th September.
- **Absence due to self-isolation** is reported to be a cause for disruption to collection services by **5%** of LAs, the lowest percentage since reporting began and around a twelfth of the equivalent figure for the W/C 30th March.

Disposal



Percentages may sum to greater than 100%, as responding LAs can state more than one reason

- As with collection services, the **effects of social distancing** are the greatest reported cause of disruption to disposal services among responding authorities, reported by **46%** in the W/C 7th September.
 - A key area in which these impacts are being experienced is for HWRCs. Booking systems are reported to have been used to manage demand for HWRCs, along with limiting certain vehicle types. Total tonnages from HWRCs are reported to be lower than usual by a large number of responding authorities, due to measures taken to implement social distancing at HWRCs.
- **Other** was the second highest reported cause of disruption in W/C 7th September, reported by **7%** of LAs, with issues around HWRCs and an inability to have certain waste streams collected are given as reasons.
- **Major increases in service demand** was the next highest reported causes for disruption to disposal services, reported by **5%** of responding authorities in the W/C 7th September.
- **Staff absence due to self-isolation** was reported by **3%** of responding authorities as a cause for disruption to disposal services they provide.
- **Staff absences due to sickness** was highlighted by **2%** of responding authorities in the W/C 7th September as a cause for disruption to disposal services, slightly higher than the percentage reporting in W/C 3rd August.

Changes in Waste Arisings (Excluding withdrawn services)

	+100% increase	50-100% increase	20-50% increase	0-20% increase	No impact	0-20% decrease	20-50% decrease	50-100% decrease
Residual	0%	2%	13%	62%	20%	2%	0%	0%
Recycling	0%	3%	19%	60%	17%	1%	0%	0%
Food	0%	4%	8%	49%	28%	8%	4%	0%
Garden	0%	4%	11%	33%	41%	6%	4%	0%
Clinical	0%	0%	1%	3%	95%	0%	1%	0%
Commercial Waste	0%	0%	5%	0%	21%	46%	26%	1%
Bulky	1%	2%	7%	20%	52%	14%	3%	0%
Bring Banks	0%	2%	12%	33%	47%	0%	2%	5%
Fly-Tip Clearance	1%	6%	22%	23%	47%	1%	0%	0%
Street Sweepings/ Litter	0%	0%	3%	15%	69%	9%	4%	0%
HWRCs	0%	0%	0%	42%	19%	9%	28%	1%

- **Residual:** Just under four in five (**77%**) authorities represented in our survey in the W/C 7th September, report higher than usual residual waste tonnages. The percentage of authorities reporting residual tonnages to be 'about the same' is similar to previous surveys.
- **Recycling:** A large majority (**82%**) of authorities responding to our survey in the W/C 7th September, reported recycling waste tonnages to be greater than usual, a similar figure to previous weeks. **60%** of authorities reported increases in tonnages to be in the region of '0-20% greater than normal', while **19%** reported increases to be in the region of '20-50% greater than usual'.
- Just under three in ten (**28%**) of authorities reported **food waste** tonnages to be 'about the same' as typical in W/C 7th September. Greater than usual levels of food waste tonnages were reported by **61%** of responding authorities, with the majority being 'increases of 0 to 20%'.
- Around two in five authorities (**41%**) reported **garden waste** tonnages to be 'about the same' as typical in the W/C 7th September. Greater than usual levels of food waste

tonnages were reported by around half (**48%**) of responding authorities, with the majority being 'increases of 0 to 20%'.

- **Over half (52%)** of authorities in the W/C 7th September reported **bulky waste** collected tonnages to be 'about the same', while **30%** report greater than typical bulky waste collection tonnages.
- **The vast majority (95%)** of authorities report collected **clinical waste** arisings to be at a similar level to usual. This percentage is similar to levels reported in previous weeks.
- About half of authorities in the W/C 7th September (**47%**) reported greater than typical levels of collected waste from **bring banks**, though a growing percentage report waste arisings to be about the same from these sites (**47%** in this latest survey).
- **Fly-tip clearance:** Over half of responding authorities (**52%**) in the W/C 7th September, report greater than usual tonnages of collected fly-tipped waste, a similar figure to in previous weeks. The largest category selected by responding authorities for fly-tip clearance in the W/C 7th September was 'about the same' (**47%**).
- **Commercial:** **73%** of responding authorities highlighted a lesser-than-usual level of collected commercial waste tonnages in the W/C 7th September. A lower percentage of authorities (**21%**) report tonnages of commercial waste to be 'about the same as usual' than in previous weeks.
- **Street sweepings/Litter:** Almost seven in ten responding authorities in the W/C 7th September (**69%**) report no impact on street sweeping/litter tonnages. Of those remaining, a larger percentage (**18%**) reported higher than usual levels of street sweeping/litter tonnages than report lesser than usual tonnages (**13%**).
- **HWRCs:** Just **19%** of responding authorities report collected tonnages at HWRCs to be about the same as typical. Around two in five authorities (**38%**) reported less than typical tonnages from HWRCs, while **42%** reported a greater than typical level - all a '0-20% increase'.